



WATERLOO REGIONAL
POLICE SERVICE
BOARD

WATERLOO REGIONAL POLICE SERVICE BOARD POLICY

Policy Number: 031

COMMUNICATIONS AND DISPATCH

Date Approved:

October 11, 2000

Dates Amended:

Date to be Reviewed:

Policy of the Board

1. It is the policy of the Waterloo Regional Police Services Board with respect to communications and dispatch services that:
 - a. the Service will provide the services of a communications centre by using its own members.
2. The Chief of Police will:
 - a. ensure that 24 hours a day a member of the Service is available to supervise police communications and dispatch services;
 - b. ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - c. establish procedures and processes on communications and dispatch services; and
 - d. ensure that members who provide communications and dispatch services, and their supervisors, meet the requirements of the *Adequacy Standards Regulation*.